

POSITION DESCRIPTION

Position Specifications

Position Title:	Senior Registered Nurse Consultant
Division:	HomeCare+ Adelaide
Reporting to:	Director of HomeCare+ Adelaide/ Regional
Employment Type:	Permanent

Role Purpose

This role exists to oversee the daily operations of the HomeCare+ Adelaide Registered Nurse Consultant team, to ensure excellent service delivery of client health support needs, worker competencies as well as the identification and implementation of systematic service improvements.

Key Performance Areas

Service Provision

- Provide guidance and support to the HomeCare+ Adelaide Registered Nurse team in the provision of client complex health care needs in compliance with all legislated and statutory requirements
- Ensure consultation with the client and key stakeholders to ensure the application of a client focused service
- Coordinate the administration, and ensure the effective delivery of the competency assessment model
- Oversee the development and maintenance of health care service delivery documentation
- Proactively identify opportunities for improvement in the delivery of HomeCare+ services.

Employee Relations

- Enhance your team's performance by providing leadership that empowers and develops each individual team member
- Build effective and trusted relationships with our workers, peers, leaders, and all other key stakeholders
- Collaborate with all members of the HomeCare+ team with a positive and achievement-focused approach to contribute to the realisation of PQSA's overarching strategy.

Organisational Sustainability

- Contribute to client safeguarding and service excellence
- Ensure compliance with all organisational policies and procedures
- Lead in a way that reflects our core values and culture statement
- Maintain strict confidentiality of all sensitive information pertaining to PQSA/HomeCare+.

Work, Health and Safety (WHS)

- Work safely within your environment by adhering to WHS policies, procedures, and guidelines
- Promote a strong safety culture by promptly reporting any WHS concerns, incidents, or hazards
- Contribute to a positive work health and well-being culture by being a supportive, constructive and inclusive team member.

Knowledge, Skills & Experience

Essential

- Tertiary qualifications in Nursing and a current AHPRA registration
- Ability to delegate effectively to empower and develop your team
- Highly developed interpersonal skills, with a proven ability to communicate with a diverse range of people and maintain a high level of customer service
- Ability to work effectively in an autonomous role
- Ability to respond with empathy and maintain calm in stressful circumstances
- Problem-solving and time management skills.

Desirable

- Demonstrated frontline leadership experience
- Experience within the Disability sector and/or community care model
- Knowledge of NDIS worker requirements in relation to restrictive practices and person-centred support.

Special Conditions

- Current South Australian full drivers' licence is essential
- Current AHPRA registration
- Current Provide First Aid certificate
- DHS Working with Children Check and NDIS Worker Screening Check and any relevant Screenings as stipulated by DHS/NDIS with at least 6 months' validity
- Intrastate travel and work outside of normal business hours as required.

Our Values

We strive to conduct ourselves, in everything we do, according to our set of five key values.

- **Excellence** - We always achieve the highest quality and consistently go above and beyond
- **Innovation** - We are brave and creative. It's OK to challenge the status quo. We lead by standing out
- **Responsiveness** - We get positive outcomes by anticipating, acknowledging, informing, and acting
- **Equality** - We treat everyone fairly and with dignity and respect
- **Ethical Behaviour** - We are honest, fair, diligent, and trustworthy. We live our values.

Our Culture Statement

Our culture and what we stand for is everyone's responsibility.

<p>We Deliver:</p> <ul style="list-style-type: none"> • by taking personal accountability for our performance • with a can-do attitude • by going the extra mile • a standard of excellence with enthusiasm, pride, and integrity. <p><i>We won't shirk our responsibilities or blame others</i></p>	<p>We Grow:</p> <ul style="list-style-type: none"> • by accepting challenges and being focused on solutions • by calling out inappropriate behaviour • through creativity and innovation • with collaboration and the sharing of ideas. <p><i>We won't walk past bad behaviour</i></p>
<p>We Inspire:</p> <ul style="list-style-type: none"> • trust in each other to achieve high performance • by celebrating and recognising achievements • by fostering a workplace where everyone pitches in • by encouraging everyone to have a voice. <p><i>We won't be dismissive, aggressive, or intimidating</i></p>	<p>We Support:</p> <ul style="list-style-type: none"> • by creating a safe and happy environment for everyone • through open, honest and respectful communication • by sharing the load and supporting our teammates • with empathy, inclusivity, and courtesy. <p><i>We won't make people feel unsafe or anxious</i></p>

What we don't stand for is also everyone's responsibility.