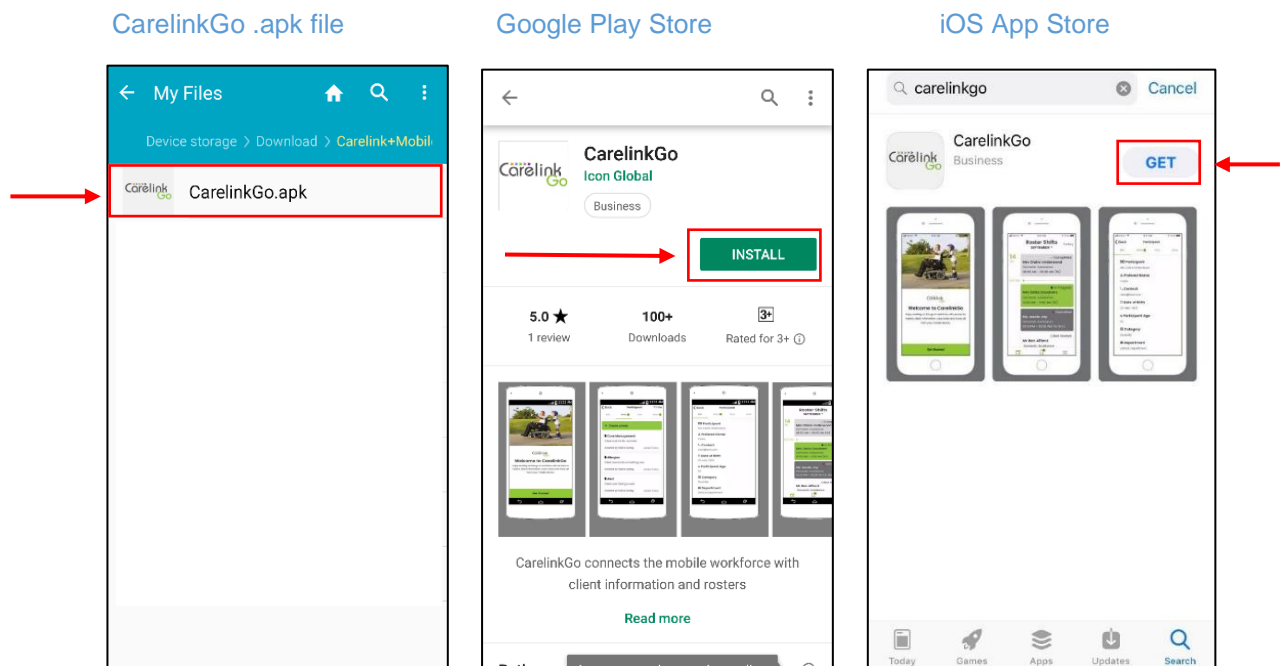
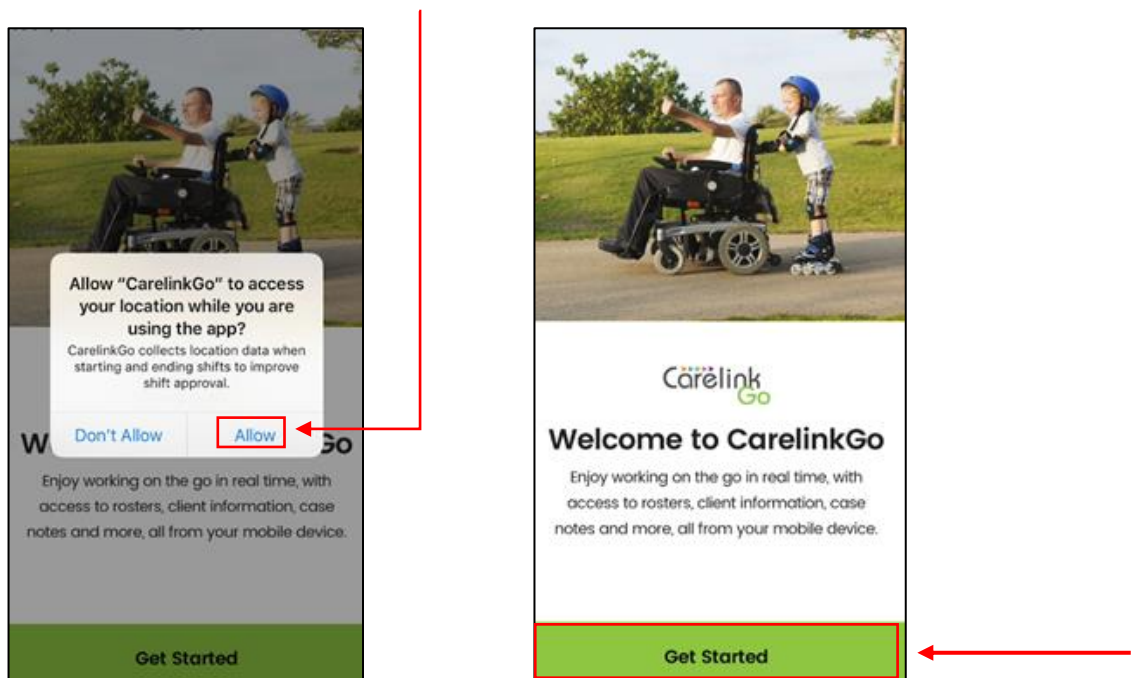


App Installation and QR Code scanning

- Support Workers can install CarelinkGo on Android devices from the .apk file supplied by their business and downloaded to the phone, or from the Google Play Store. iOS (Apple) devices can install CarelinkGo from the App Store.



- When first installing CarelinkGo, Support Workers should choose "Allow" from the overlaid window on the Welcome screen, for CarelinkGo to access their location. This will take the Support Worker to the Welcome screen to press the "Get Started" button.



3. Support Workers can scan a QR Code to immediately configure their device to connect the required Environment.



Centre QR Code from a screen or printed copy and scanner will automatically configure the Environment.

